



**LAX EMPLOYEE PARKING LOT CONSOLIDATION and RATE INCREASE
QUESTIONS & ANSWERS
January 28, 2010**

Los Angeles World Airports (LAWA) is implementing a plan to consolidate LAX public and employee parking lots to better utilize space and reduce operational costs through savings in staffing and bus operations. **The full implementation of the consolidated LAX Employee Parking Lot E has been delayed until March 1, 2010.** The effective date has been postponed based on the impacts of the recent rains, as well as employee feedback. This postponement will enable LAWA to ensure that improvements considered critical to the opening are completed including the security, lighting, pavement repair, fencing, and restriped bus lane markings.

We apologize for the inconveniences and appreciate your patience.

Parking

Lot E will continue to be open during this time for employee parking. **Employees may also continue to use Lot D-North and Lot D-South through February with a valid permit. January Lot D permits will be valid for Lot D until February 5.**

Hangtags

Those who may have already purchased Lot E hangtags may trade for a Lot D hangtag. Trade-ins and purchases of Lot D hangtags for the month of February will be on a first come-first served basis until the maximum quantity of 8200 has been sold. Exchanges of hangtags may be made by individuals or you may send a representative to exchange a group of hangtags.

To facilitate any necessary exchanges and/or purchases of hangtags for the month of February, the Parking Office will have extended hours as follows:

New South Parking

251 World Way, Lower Level of Parking Structure 2A of the Central Terminal Area

Thursday, January 28, 2010 – Friday, February 5, 2010, including Saturday and Sunday

Office Hours: 07:00 – 22:00

Phone: (310) 646-2911

Shuttles for February 2010

The following is the plan for LAX courtesy shuttle service for Employee Parking Lots D North, D South and Lot E for February:

Lot D North and D South

- The existing courtesy shuttle service for employees will continue to the Central Terminal Area (CTA) **upper level only**: D North (T1-T5) and D South (T6-T7).
- Shuttles will operate 24 hours with an average headway of 7-10 minutes between shuttles during peak periods.
- Shuttle demand for Lot D will be continually analyzed and adjusted accordingly throughout the month.

Lot E

- One courtesy shuttle service bus route for employees will be provided to the CTA **upper level only** (Terminals 1 – 7/8).

- Shuttles will operate 24 hours with an average headway of 10-12 minutes (or less) between shuttles during peak periods.
- Shuttle demand for Lot E will be continually analyzed and adjusted accordingly throughout the month.
- Additional buses will be placed in service as needed to address overcrowding.

Shuttles Effective March 1, 2010

There will be two designated bus routes providing LAX Shuttle service for Lot E, effective March 1. One bus route will provide shuttle service to Terminals 1 – 4 and the Tom Bradley International Terminal (E North). The other bus route will provide shuttle service to Terminals 5 – 8 (E South). There will be eight designated LAX Shuttle pick up locations within Lot E with signage to differentiate between the two bus routes.

The shuttle will pick up and drop off at eight employee shuttle stops in the CTA **upper level only**, reducing the travel time around the CTA. The shuttle stops are designated by the **red-painted curbs and sign posts** (please see attached map).

The shuttles will operate 24 hours with an average headway of 7-10 minutes between shuttles during peak hours. There will be a daily average of eight shuttles continually operating between Lot E and the CTA.

Shuttle demand will be continually analyzed and adjusted accordingly.

Safety and Security

Q1: Is LAWA making any improvements to the lots to address safety and security issues?

Yes, employee safety and security is a top priority. LAWA is working with the Airport Police, Los Angeles Police Department and Landside Operations staff to increase the security presence and patrols in and around Lot E. There will be increased Airport Police patrols on both the interior and exterior of Parking Lot E in addition to an Airport Police bike patrol and a 24-hour bike patrol by LAWA's contracted parking lot service.

The lighting will be improved with the relamping of the fixtures. Other improvements include **improving the integrity of the fencing in and around Lot E; repairing pot holes; restriping the bus lane markings; and installing a new gate** (in a separate phase).

General

Q2: What parking is being consolidated?

Employee Parking -- Three separate employee parking lots are being consolidated into a single location at the former Lot B location at 111th Street and Aviation Boulevard and will be referred to as Lot E. The rate for Lot E is \$30 per month.

Public Parking -- The two LAX economy public parking lots (Lot B at 111th and Aviation Boulevard and Lot C at 96th Street and Sepulveda Boulevard) are being consolidated into a single public parking lot at the Lot C location. The number of public parking spaces at Lot C will be expanded by nearly 2,000 additional spaces for a total of more than 7,300 parking spaces. The daily public parking rate at Lot C is \$12/day. There is no employee rate offered for Lot C.

Q3: Why is LAWA making these parking lot changes?

LAWA is continually analyzing its operations for operational and fiscal efficiencies. These consolidation measures will reduce the LAWA maintenance and shuttle operations from five to two lots and will help close the gap between operational costs and parking revenues. The downturn in air travel has had a significant impact on parking revenue and operations. LAWA's parking facilities are not functioning at capacity and its former rate structure for employee and public parking did not cover the costs of the services provided.

Q4: How far is Lot E from LAX?

Lot E is more than two miles (or 10 to 15 minutes) from LAX.

Q5: Will the public be allowed to park in Lot E?

No, Lot E will be for the exclusive use of employees. No public parking will be permitted, thus, there will be no sharing of the shuttle with air passengers.

Rates

Q6: When were the rates last increased?

Rates have not been raised since 2002 and prior to that, they had not been changed since 1990.

Q7: How do the new rates compare to other airports?

The Lot E parking rate will be \$30 per month, effective February 1, 2010. Other airports range from \$10 to \$100, including:

San Diego	\$10
McCarran (Las Vegas)	\$20
Hartsfield-Jackson (Atlanta)	\$25
Phoenix	\$30
Denver	\$36
John F. Kennedy (New York)	\$50
Seattle-Tacoma	\$51
San Francisco	\$75
Boston-Logan	\$90
O'Hare (Chicago)	\$100

Q8: Will there be further rate increases in the future?

Yes, to recoup costs of operating the lot, it is anticipated that the monthly rate will increase by \$10 each of the next three years.

Alternative Parking

Q9: What happened to the option to park in Lot D for premium employee parking for \$124 per month?

It is no longer an option because there wasn't enough employee interest at that rate. The \$124 rate was the cost to maintain the lot and provide the bus service with the usage of 2400 employees. The level of interest from employees was significantly lower than 2400.

Q10. Are there other alternatives to parking in Lot E?

Yes, there are several alternatives. (1) Public parking at Lot C is available at \$12 per day. There are no monthly rates available. (2) LAX employees have the option to park in any of the Central Terminal Area public parking structures at the daily rate of \$30/day. There are no employee or monthly rates available. (3) Other privately-owned parking lots remain options for employees to research and consider.

Q11: Is Lot F located at Century Boulevard and Avion Drive available?

Yes, it is available for public and employee parking at \$50 per month. However, there is no current or planned LAX shuttle service. Monthly parking permits may be purchased from the New South Parking Office in Parking Structure 2A on the ground floor (in the Central Terminal Area).

Q12: Can we park in the lot in the Central Terminal Area across from Terminal 2?

Unfortunately, not. That parking lot remains unavailable, even for public use, due to structural damage from a recent water main break.

Misc.

Q13: The shuttle currently uses Century Blvd to get from the CTA to Lot E. Can the shuttle use a different route to reduce travel time?

Staff has investigated using Imperial Highway and the Sepulveda Tunnel as an alternative route, but has determined that this will not reduce travel time. Many times during the day, southbound Sepulveda is very congested with traffic and during peak times, the ramp leading to the upper level from Sepulveda northbound is essentially gridlocked with passenger traffic.

Q14: Will hangtags still be required?

Yes, each vehicle in Lot E will be required to display a valid hang tag at all times. Vehicles without a valid permit displayed will be subject to citation and impound.

Q15: Do we need an ID card?

You will not need an ID card to board the shuttle. Just make sure you have a valid hangtag in your vehicle as discussed above.

Q16: Are there different policies concerning the transportation of flight crew members and terminal employees?

Yes, currently there are separate rules and regulations for ground transportation for airline crew members versus agents and/or other terminal employees. Licensed ground transportation carriers exclusively picking up airline crew members are exempt from LAX charter trip ticket requirements and charter/courtesy operator transportation fees. Transportation services provided for non-crew members are not exempt.

Questions/Communications

Q17: How were these changes communicated and how will they continue to be communicated?

There was significant communication prior and following the Board of Airport Commissioners action to increase the parking rates, including dialogue with the Airport Airline Affairs Council and meetings with station managers and terminal staff members. Other communication tools include parking lots and shuttle signage/flyers regarding the

changes; flyers/maps to employees; Q&A sheet; news releases; and a good deal of email dialogue via infolandside@lawa.org.

- Q18. If I have recommendations to improve this program, who may I contact?**
Send your comments and recommendations to infolandside@lawa.org.

1/28/2010